

MetricStream

The Situation

MetricStream, located in Palo Alto, California, is a leading Governance, Risk, Compliance (GRC) applications company whose customers are primarily cloud-based and require top-tier risk protection. MetricStream needed a colocation provider in the heart of Silicon Valley that could supply best-in-class security practices for their sensitive data.

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vXchnge provides the level of service, security and compliance we need to ensure all of our customers’ data and technologica requirements are met, especially as the landscape continues to evolve at a rapid pace.

Murali Krishnan,
Vice President, MetricStream

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The Solution

MetricStream selected vXchnge as its colocation provider of choice because of vXchnge’s industry-leading Methods of Procedures and Standard Operating Procedures. vXchnge also possesses all of the systems and compliance certifications needed to give MetricStream’s customers unsurpassed protection and assurance.

By providing multiple levels of security, vXchnge handles everything from physical and environmental security to international standards support. The Company’s industry-certified platform provides the exact compliance standards that MetricStream needs to run their SaaS solutions in a riskprotected environment, with direct access to its infrastructure and security audits.

DATA CENTER LOCATIONS

Austin, TX
Chappaqua, NY
Cleveland, OH
Minneapolis, MN
Nashville, TN
New York, NY
Philadelphia, PA

Pittsburgh, PA
Portland, OR
Raleigh, NC
Santa Clara, CA
Secaucus, NJ
St. Louis, MO
St. Paul, MN

SOCIAL MEDIA

LinkedIn: vXchnge
Twitter: @vXchnge
Facebook: vXchnge

HEADQUARTERS

1501 W. Cleveland St. Tampa, FL 33606

GENERAL CONTACT

8444.vXchnge
www.vxchnge.com

THE STANDARDS

SOC 2 Type II

The SOC 2 standard governs internal controls over operational controls, such as physical and environmental security. It reports vXchnge’s controls relevant to security, availability, processing integrity, confidentiality or privacy. A Type II report includes detail on vXchnge’s controls, as well as the third party auditor’s detailed test procedures and results.



ISO/IEC 27001:2013

The ISO/IEC 27001:2013 certification is the most widely accepted certification for information security controls. Through a continuously improved risk management framework, ISO/IEC 27001:2013 ensures that the appropriate people, processes, policies and technologies are in place to detect and defend against potential data system vulnerabilities.



HIPAA/HITECH

The Health Insurance Portability and Accountability Act (HIPAA) and the Health Information Technology for Economic and Clinical Health (HITECH) Act set national standards for the privacy and security of electronically protected healthcare information. These standards ensure that vXchnge implements and adheres to all physical, network and process security measures related to protected healthcare information.



PCI DSS 3.1

The Payment Card Industry Data Security Standard (PCI DSS) is a worldwide security standard, which is assembled by the Payment Card Industry Security Standards Council. The standard was created to help organizations that process credit card payments and prevent credit card fraud by instituting controls around data and its exposure to risk.



SSAE 18 Type II

The SSAE 18 standard governs internal controls over financial reporting. The Type II report includes the design and testing of controls to report on the operational effectiveness of these controls over a period of time.

